



Inclement Weather Policy

Revised 01.01.2025

Snow Routes (Excel Transportation Services Only)

If the school district that an individual resides in is closed, but Excel remains open, the program will run a snow route for that individual. This will involve meeting at a specified location, and may include a late pick up or drop off time. If ice is present, the individual may not be transported by Excel if the administration deems it unsafe.

Program Closure

Excel Program administration will monitor weather conditions to determine if the program will remain open. When the program is closed due to inclement weather, caregivers will be notified via an automated text messaging system, as well as KY3 school closures (excluding Kirksville Excel).

Misc.

If you have questions regarding the automated text messaging system, please contact Danielle Coffey by email at daniellecoffey@werestorehope.com

OATS transportation services are not provided by Restoring Hope, if you have questions regarding OATS inclement weather policy, please reach out directly to OATS.



Inclement Weather Policy

Revised 01.01.2025

Program Closure

Excel Program administration will monitor weather conditions to determine if the program will remain open. When the program is closed due to inclement weather, staff will be notified via an automated text messaging system, as well as KY3 school closures (excluding Kirksville Excel).

Snow Routes

If the school district that an individual resides in is closed, but Excel remains open, the program will run a snow route for that individual. This will involve meeting at a specified location, and may include a late pick up or drop off time. If deemed unsafe, an individual may not be picked up due to unsafe road conditions near their location.

Delays & Cancellations

At times, the Excel Program may open late or close early due to expected weather or road conditions. The program may remain open but cancel transportation routes, in which case caregivers will be responsible for pick up and drop off. Caregivers will be notified via an automated messaging app if such a decision is made by program administration.



Snow Route Meeting Points

Revised 11.24.25

Buffalo/Urbana: Buffalo Excel

Benton County: Warsaw Walmart Parking Lot

Green City/Green Castle: Shop & Talk Parking Lot

Dora: Roy's General Store Parking Lot

In town Kirksville: Kirksville Excel

Nixa/Ozark: Nixa Excel Program

Polk County: Phillips 66 (Halfway)

Republic: Republic Walmart Parking Lot & Library Center

Webster County: Marshfield Walmart Parking Lot & Sinclair
Gas Station (Elkland)

West Plains: West Plains Walmart Parking Lot

If the school district that an individual resides in is closed, but Excel remains open, the program will run a snow route for that individual. This will involve meeting at the specified location above, and may include a late pick up or drop off time. If deemed unsafe, an individual may not be picked up due to unsafe road conditions near their location.